

WHAT TO DO IF A FLOOD WARNING HAS BEEN ISSUED

ACT EARLY - don't ignore the warnings

Move your car to a safe place

Pack a bag ready to evacuate

Put your flood defences in place

Put in place airbrick covers

Block sinks, baths, toilets, washing machines, dishwashers etc

Move valuables and electrical items to the first floor

Move or raise furniture

Take pets to safety

Pack a list of important contacts

Take photos to create a timeline of events

Follow advice from the EA, Emergency Services and the Emergency Volunteers

If time and safe to do so help your vulnerable neighbours

THINGS TO REMEMBER:

Household insurance

- Make sure your insurance is up to date and the information and contact details are in a safe place.
- Ensure the insurance covers you for flood damage
- Ask about the Flood Re scheme when renewing your insurance (www.Floodre.co.uk)

Flood prevention

- Flood prevention products can be useful, especially in smaller events. Consider lockable airbrick covers and floodgates for external doors.
- Waterproof tape to seal windows and large waterproof bags which furniture can be lifted into can be helpful

Blocked drains

- Report blocked drains to CCC Highways
- 0300 303 2992
- Out of hours call 999 if there is an imminent threat of flooding
- <https://www.cumbria.gov.uk/roads-transport/highways-pavements/reporting-problem-on-highways/wdm/default.asp>

Cockermouth
Emergency Response Group

**Cockermouth Emergency
Response Group**
Tel:07852 599794

**Cockermouth Emergency
Response Group**
email:admin@cerg.org.uk

FLOODING IN COCKERMOUTH
Are you prepared?



Follow us on Facebook
Cockermouth Emergency Response
Group

REGISTER FOR HELP FROM US ON WWW.CERG.ORG.UK or by phone

FLOOD ALERTS AND WARNINGS- SIGN UP

Check on the Environment Agency Website to identify if you are likely to be affected by flooding.

If you are sign up for flood warnings to your phone, mobile or email at any time day or night when flooding is imminent.

<https://www.gov.uk/sign-up-for-flood-warnings>

Or phone: 0345 988 1188

Cockermouth School ECO centre is the usual point to evacuate to if you have nowhere else to go

What CERG will do:

- Prioritize our help for the most vulnerable households registered with us
- Warn as many households as we can of flood warnings
- Be a central contact point for advice
- Offer help where we can to move things if enough volunteers available

The following is a simple checklist that can be followed during an emergency to ensure that you don't forget important things. Some of these can be undertaken beforehand, whereas for others you will need to wait until an emergency warning has been issued in your area. Even if you can't manage all of these, by doing what you can, you will be better prepared for an emergency affecting your home or business.

Things to think about

- Where to move your car?
- Where will you go?
- How/ where will you meet as a family
- Know your local flood warning area
- Know how to turn off gas, electricity and water
- Important computer information backed up onto a USB stick or the Cloud
- Check smoke / carbon dioxide alarms weekly
- Store sentimental or important items upstairs or on upper shelves (bank statements / photo albums)
- **What to take, have ready**
 - Prescription medication and toiletries
 - Identity documents (driving licence /passport/insurance documents/NHS numbers
 - First aid kit and whistle to signal for help
 - Notebook & pen / pencil with key contact details such as the doctor / dentist / school
 - Spare glasses/contact lenses, house/car keys
 - Mobile and charger
 - Wet wipes, bin bags and plastic ties for personal sanitation
 - Items for any pets
 - iPad / laptop/chargers
 - Change of clothes and waterproof clothing
 - Torch and radio
 - Food and flask (ideally 3 days' supply of non-perishable food and water to be kept in your home
 - Check smoke / carbon dioxide alarms weekly
 - Wallet/purse

Consider using the personal flood plan template from the Environment Agency.

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/444659/LIT_4112.pdf