

WHAT TO DO IF A FLOOD WARNING HAS BEEN ISSUED:

- ACT EARLY! DON'T IGNORE WARNINGS
- MOVE VEHICLES TO A SAFE PLACE
- PACK ANY IMPORTANT ITEMS AND BE READY TO EVACUATE
- PUT YOUR FLOOD DEFENCES IN PLACE
- PUT AIRBRICK COVERS IN PLACE
- BLOCK SINKS, BATHS, TOILETS, WASHING MACHINES, DISHWASHERS, ETC
- MOVE VALUABLES AND ELECTRICAL ITEMS TO A HIGHER FLOOR
- MOVE OR RAISE FURNITURE
- PRIORITISE STOCK THAT NEEDS TO BE MOVED
- PACK A LIST OF IMPORTANT CONTACTS
- TAKE PHOTOS TO CREATE A TIMELINE OF EVENTS
- FOLLOW ADVICE FROM THE EA, EMERGENCY SERVICES, AND THE EMERGENCY VOLUNTEERS
- IF THERE IS TIME AND IT IS SAFE TO DO SO, CONSIDER HELPING OTHERS IN YOUR AREA WITH THEIR DEFENCES



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Flooding in Cockermouth

Is your business at
risk?

Be Ready and
Aware



FLOOD ALERTS AND WARNINGS - SIGN UP

Check on the Environment Agency website to identify if you are likely to be affected by flooding. If you are in a danger area, sign up to receive imminent flood warnings at any time, day or night, to your home phone, mobile, or email.

The Environment Agency can be found at gov.uk

FLOOD PREVENTION

Flood prevention products can be useful, especially in smaller events. Consider lockable airbrick covers and floodgates for external doors. Waterproof tape to seal windows, and large waterproof bags for furniture such as chairs can also be useful.

SANDBAGS

Sandbags and Floodsax can help divert flowing water and mitigate flooding. You may wish to look into purchasing some for your home, as these are no longer held by Cumberland Council.

INSURANCE

Make sure your insurance is up to date and covers you for flood damage. Keep insurance information and contact details in a safe place.

Ask about the Flood Re scheme when renewing your insurance.

MAKE A PLAN

- Where to move your vehicles?
- How/where will you meet with your employees?
- Know your local flood warning areas
- Know how to turn off your gas, electricity, and water
- Back up important computer info to a USB drive or Cloud
- Check smoke/carbon dioxide alarms weekly
- Store important items like banking logs on higher shelves
- What to take/have ready:
 - Important documents
 - First aid kit and whistle
 - Notebook, pen/pencil, with key contacts
 - Keys and personal items including phones, iPads, laptops, wallets/purses

WHAT WE DO

- Prioritise help for the most vulnerable homes and businesses
- Warn as many homes and businesses about flood alerts
- Be a central contact point for advice
- Offer help where we can to move items and place flood barriers

BLOCKED DRAINS

Report blocked drains to CCC Highways.

www.cumberland.gov.uk
0300 373 3736

Out of hours ring 999 if there is imminent threat of a flood.

RESOURCES

<https://www.gov.uk/government/organisations/environment-agency>

www.gov.uk/government/publications/personal-flood-plan