

**WHAT TO DO IF A FLOOD WARNING HAS BEEN ISSUED**

**ACT EARLY - don't ignore the warnings**

**Move your car to a safe place**

**Pack a bag ready to evacuate**

**Put your flood defences in place**

**Put in place airbrick covers**

**Block sinks, toilets, washing machines, dishwashers etc**

**Move valuables and electrical items to the first floor**

**Move or raise furniture**

**Prioritise stock that needs to be moved**

**Pack a list of important contacts**

**Take photos to create a timeline of events**

**Follow advice from the EA, Emergency Services and the Emergency Volunteers**

**If time and safe to do so help your vulnerable neighbours**

**THINGS TO REMEMBER:**

**Insurance**

- Make sure your insurance is up to date and the information and contact details are in a safe place.
- Ensure the insurance covers you for flood damage

**Flood prevention**

- Flood prevention products can be useful, especially in smaller events. Consider lockable airbrick covers and floodgates for external doors.
- Waterproof tape to seal windows and large waterproof bags which furniture can be lifted into can be helpful

**Blocked drains**

- Report blocked drains to CCC Highways On 0300 303 2992
- Out of hours call 999 if there is an imminent threat of flooding
- <https://www.cumbria.gov.uk/roads-transport/highways-pavements/reporting-problem-on-highways/wdm/default.asp>



**Cockermouth Emergency Response Group**  
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**FLOODING IN COCKERMOUTH**  
Are you prepared?



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Cockermouth Emergency Response Group

**REGISTER FOR HELP FROM US BY PHONE, FACEBOOK OR ON**  
**[WWW.CERG.ORG.UK](http://WWW.CERG.ORG.UK)**

## FLOOD ALERTS AND WARNINGS- SIGN UP

Check on the Environment Agency Website to identify if you are likely to be affected by flooding.

If you are sign up for flood warnings to your phone, mobile or email at any time day or night when flooding is imminent.

<https://www.gov.uk/sign-up-for-flood-warnings>

Or phone: 0345 988 1188

Cockermouth School ECO centre is the usual point to evacuate to if you have nowhere else to go

### What CERG will do:

- Prioritize our help for the most vulnerable households registered with us
- Warn as many households and businesses as we can about flood warnings
- Be a central contact point for advice
- Offer help where we can to move things if enough volunteers available

The following is a simple checklist that can be followed during an emergency to ensure that you don't forget important things. Some of these can be undertaken beforehand, whereas for others you will need to wait until an emergency warning has been issued in your area. Even if you can't manage all of these, by doing what you can, you will be better prepared for an emergency affecting your home or business.

### Things to think about

- Where to move your car?
- Where will you go?
- How/ where will you meet with your employees
- Do you know who is working on the day and who is not?
- Know your local flood warning area
- Know how to turn off gas, electricity and water
- Important computer information backed up onto a USB stick or the Cloud
- Check smoke / carbon dioxide alarms weekly
- Store important items upstairs or on upper shelves (bank statements / photo albums)

### • What to take, have ready

- Important documents (e.g., insurance documents)
- First aid kit and whistle to signal for help
- Notebook & pen / pencil with key contact details
- Spare glasses/contact lenses, keys
- Mobile and charger
- iPad / laptop /chargers
- Wallet/purse

Consider reading this guidance for your **personal flood plan**

<https://www.gov.uk/government/publications/preparing-your-business-for-flooding>